

Kenneth Haertling
Vice-President & Chief Security Officer
Corporate Security
TELUS Communications Inc.

Ken Haertling is Vice-President and Chief Security Officer at TELUS. A seasoned security leader, Ken brings over 20 years of experience in the security and telecommunications industry, and specializes in end-to-end aspects of security. Ken started his career in the US Air Force, progressing to a senior leadership role in the Air Force Computer Emergency Response Team responsible for incident response across 140 sites worldwide. He has also held several senior security positions in the telecom industry managing teams responsible for network, IT, and physical security.

Since joining TELUS in May 2008 as Vice-President and Chief Security Officer, Ken has led TELUS' Chief Security Office (CSO) team, which comprises 250 security professionals who provide some of the most pioneering digital security and privacy solutions to protect Canadians and businesses from the full spectrum of online threats. Ken's team plays a crucial role in driving high network reliability through cybersecurity and in protecting over 13 million customers who count on TELUS' telecommunications and IT services.

Ken holds both an MBA and a Master of Science, completing his thesis on "Implementing Information Warfare in the Weapon Targeting Process." Ken has been recognized through a number of channels for his thought leadership in information security – most recently winning the ISE® North America Executive Award for 2014. Until 2013, he was also co-chairman of the Canadian Security Telecommunications Advisory Committee that advises senior leaders of the Canadian government on cyber threats.